

# FUSO SERVICE CONTRACTS AT A GLANCE

## **More peace of mind, right from the start.**

Your transport helps drive your success. If it's moving, so is your business. To give you additional peace of mind, you can purchase a Service Contract from your preferred Dealer. We offer varying levels of cover – tailored specifically to your needs as a business.

## **Economic and efficient.**

- Minimise vehicle downtime
- We do the admin (invoice control, processing of servicing) so you can focus on your core business
- Fair terms and transparent costs – helping you with your budget management

## **Individual care.**

- Attractive bespoke benefits and conditions

For more information, ask your preferred Mercedes-Benz Truck Dealer.





# SERVICE CONTRACTS





# FUSO COMPLETE

The FUSO Complete package provides extensive coverage for workshop jobs (including wear parts) from the scheduling of appointments to the verification of invoices. Your vehicle is always ready for use as scheduled.

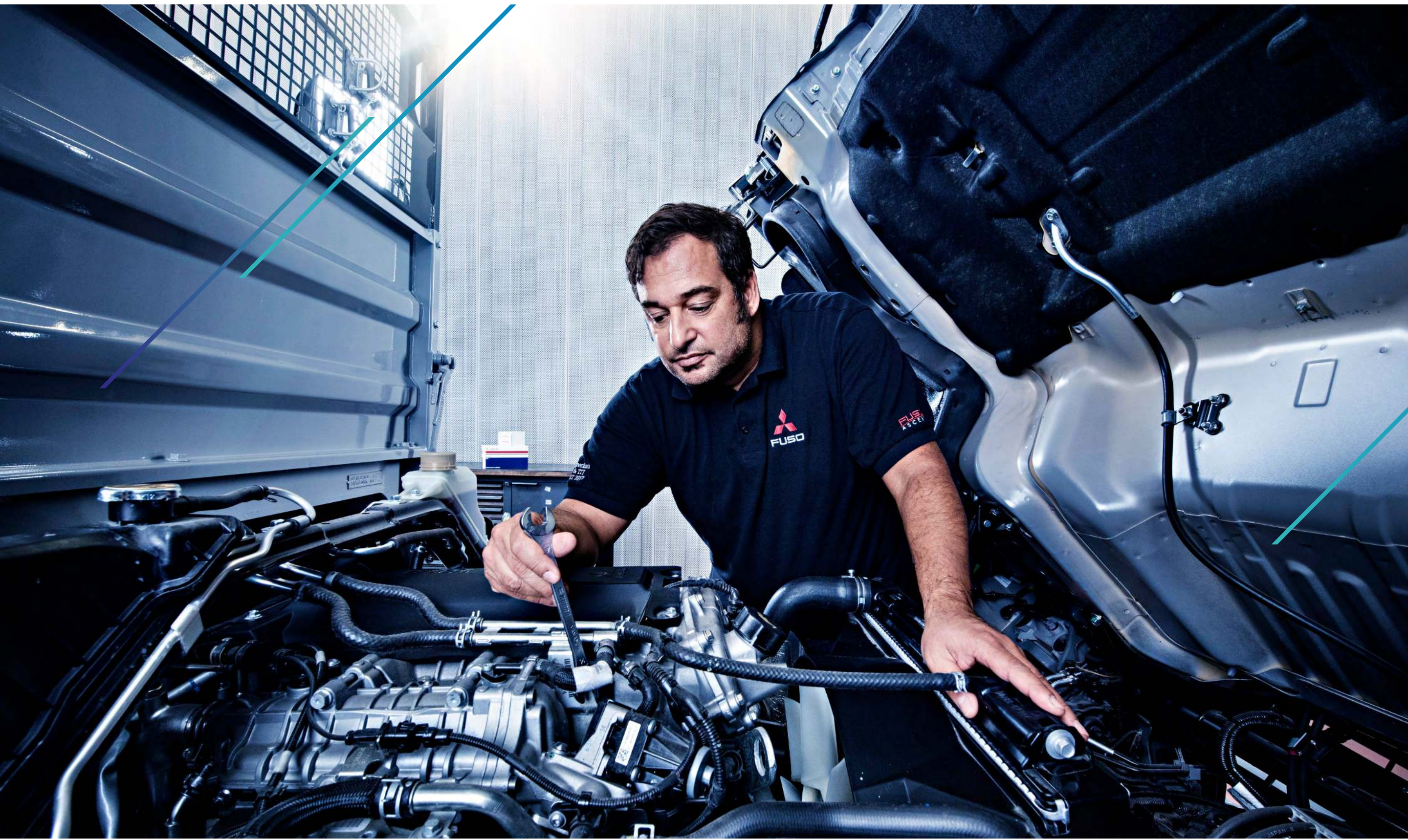
## INCLUDED IN THE COVER

- Repairs, including wear parts on the chassis, as well as vehicle components and wear-related assembly replacements
- All routine maintenance work in accordance with FUSO guidelines, including replacement parts and oils
- Preventive repairs, identification of weak points and determination of remedial measures
- Additional options such as tyre replacement and tyre service as well as UK coverage of unplanned repairs

## AT A GLANCE

- Cover for the powertrain and additional components
- Regular vehicle maintenance
- Replacement of major assemblies
- MOT and Ministry inspections
- Safety inspection for all vehicles of 7.5 t or more
- Tachograph check
- Roadside assistance and recovery 24 hours a day





# FUSO BESTBASIC

The FUSO BestBasic Service Contract covers maintenance work – carried out to our strict quality standards – and without limitations on mileage and duration.

## **INCLUDED IN THE COVER**

- Regular servicing of the vehicle to FUSO quality
- DVSA inspections
- MOT
- Routine maintenance work in accordance with FUSO guidelines, including replacement parts and oils





## FUSO EXTENDPLUS

Warranty extension for your vehicle, so when these parts need replacing – we've got you covered. Parts replaced include a wide range of parts and part groups, including powertrain. It gives you protection and cost transparency on predictable, attractive terms.

### INCLUDED IN THE COVER

- Engine
- Transmission
- Power take-off (PTO)
- Axles
- Prop shafts
- Factory-fitted retarder
- Exhaust after-treatment (BlueTEC diesel technology)
- Fuel system
- Release bearings
- Brake system
- Air conditioning system
- Entire electrical system
- Cooling systems and auxiliary heater
- Gearshift/gearshift linkage
- Safety systems
- Instruments/recording equipment

### AT A GLANCE

- Cover for the powertrain
- Cover for a wide range of additional mechanical and electronic components
- Breakdown assistance
- Towing costs are covered in the case of mechanical breakdowns





# THE BENEFITS OF A DEDICATED NETWORK

- A nationwide network of dedicated FUSO authorised repairers – many of them 24/7
- Advanced workshop equipment and diagnostic technology, enabling us to quickly identify any problems
- Professionally trained technicians, specialising in servicing FUSO trucks and backed up by a dedicated team of technicians at Mercedes-Benz Trucks Head Office
- Prompt roadside support available 24/7 from our highly trained Service24h technicians
- Worldwide logistics network dedicated to ensuring parts availability
- Parts expertly engineered to fit your vehicle, with patented technology and carefully selected materials
- A year's guarantee on all replaced parts and associated labour